

# CASE STUDY

## Cinema Complex



### Key Points

- › From 11.59pm on Tuesday 1 September 2020, cinema complexes can continue to operate with up to 100 people attending each session, where physical distancing of one person per 4 square metres per usable space can be observed
- › The 100 people excludes staff and any other personnel. Seated groups must be separated by 1.5 metres wherever possible. In this case, an individual is counted as a group.
- › Usable for an indoor or outdoor space means the space that people can freely move around in, taking out divisions such as stages and similar areas, restrooms, changerooms and similar areas, staff only areas, areas occupied by fixtures, fittings and displays and areas that are closed off or not being used.
- › From 9am on Friday 18 September 2020, venues can have a maximum of 25 people (excluding staff) across the entire venue. Venues must not exceed the capacity limit that applies under standard liquor or fire occupancy loading and regulatory conditions of the venue.
- › if venues want to have more than 25 people they should use the one person per 4 square metres of usable space up to 100 people per each indoor and outdoor space.

### Cinemas must:

- › develop a COVID Safety Plan
- › clearly display occupancy allowance at the entrance to the venue as well as display additional signs with area occupancy for separate individual spaces.
- › request first name and contact phone number (for contact tracing purposes) of each person who attends. If provided, keep a record of those details and the date and time the person attended for 28 days, after which it can be securely destroyed.
- › venues might like to consider using the

Check In CBR app to assist them in fulfilling this requirement. To find out more and register your venue visit the [Check In CBR page](#) on the [COVID-19 website](#).

- › manage the entry, exit and flow of patrons or visitors to maintain physical distancing
- › limit gatherings in communal areas such as the foyer to no more than 100 people, and encourage patrons to leave the venue once the movie is finished and not mingle.
- › increase cleaning of frequently used and high touch areas and bathrooms.

## **Under the one person per four square metre rule how many people are allowed in a cinema theatre**

Size of space	Maximum number of patrons
80m <sup>2</sup>	20
100m <sup>2</sup>	25
160m <sup>2</sup>	40
200m <sup>2</sup>	50
400m <sup>2</sup>	100

## **Case study: Hosting groups of 100**

A cinema complex in the city reopens four of its movie theatres. With the one person per four square metre rule, two theatres can fit 50 patrons and two can fit 20 patrons. The complex staggers viewing times for each theatre to prevent large groups from gathering in the foyer while buying tickets or refreshments. So people don't come and go through the same door, the complex clearly marks one door as the entry and another as the exit. The complex regularly cleans high touch points like theatre doors and the front counter.

Restrooms are thoroughly cleaned twice a day, after the morning sessions and after the evening sessions. Individual and group bookings are seated at least 1.5 metres apart. For example, when a person books a ticket to attend on their own, they are seated at least 1.5 metres from another person/group. When a group books together, they sit together but are seated at least 1.5 metres away from other groups/individuals.

This information is correct as of 18 September 2020. For the latest advice on restrictions please check the [COVID-19 website](#) or call the COVID-19 helpline on (02) 6207 7244.

The **Business Resource Kit** includes: guidelines for creating a **COVID Safety Plan**; posters for displaying in your business premises; fact sheets and case studies to provide up-to-date information and clear advice; and other useful resources. Find the kit on the business resources page of the [COVID-19 website](#)

**Canberra Business Advice and Support Service:** Business owners can receive up to four hours of free, tailored advice and access online business development resources. Call (02) 6297 3121